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Health emergency: New app to help patients

TIMES NEWS NETWORK

Ludhiana: The residents will not have to run in case of health emergency. A new mobile app, which was launched in Ludhiana on Monday, will help provide best of the facilities to patients in need from the nearest possible place.

A mobile app MURgency for faster help in a medical emergency was launched in the presence of mayor Harcharan Singh Gohalwaria at Ludhiana Satluj Club.

With one tap, the nearest trained and validated doctor, nurse or paramedic (medical responder) will come to the rescue of the patient and provide medical help.

MURgency director Sweta Mangal informed, "We are very excited to launch the app in Ludhiana. MURgency makes it easy to get fast and reliable emergency help. We have seen



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people use the app for small medical emergencies like a fever and stomach upset, to much more serious ailments."

She further informed that conceived and founded by social entrepreneur Shaffi Mather, the venture is backed by Ratan Tata and Infosys co-founders Kris Gopalakrishnan and S D Shibulal. "We strive to make MURgency a one-stop solution for emergency response and healthcare," said Shaffi Mather.

The app, they said, had be-

en downloaded over 16,000 times and received an average of 25 requests per day.

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Giving details on the use of the application, they informed that doctor, nurse, patient attendant, physiotherapist, and even ambulances could be booked easily on this mobile app. The most popular feature on the app, Ask a Doctor, allows the user to chat with a MURgency network doctor, and get replies in 15 minutes round the clock for free.